

# Wiltshire Council

## REPRESENTATION FORM

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Premises about which representation is being made	719, 5 THE SHAMBLES, BAADFORD-ON-AVON, WILTS. BA15 1JS
Your Name	[REDACTED]
Postal Address	[REDACTED] (ILL,
Contact Telephone Number and Email address	[REDACTED]
Are you (please tick):	
<ul style="list-style-type: none"> <li>• An individual? <input checked="" type="checkbox"/></li> <li>• A person who operates a business?</li> <li>• A person representing residents or businesses?</li> <li>• A member of the Relevant Licensing Authority (ie, elected Councillor of the Licensing Authority)?</li> </ul>	
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LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	Where children accompany adults onto patio area, it is extremely dangerous as access is straight onto road with no pavement and passing vehicles on what is already a very narrow road! Children also likely to climb on low wall that borders road!

<p><b>The prevention of public nuisance</b></p>	<p>With a proposed capacity of 93 people inside &amp; out &amp; windows &amp; doors opening onto The Shambles &amp; Coppice Hill it is certain to cause a noise nuisance to the residents of Coppice Hill, a historical part of Bradford-on-Avon.</p>
<p><b>The prevention of crime and disorder</b></p>	<p>With the potential for 93 people to be consuming alcohol is likely to lead to disorder!</p>
<p><b>Public safety</b></p>	<p>The patio area should definitely not be allowed as people will sit on wall and spill onto Coppice Hill where there is no pavement on that side of road and vehicles pass within inches of that boundary wall <b>EXTREMELY DANGEROUS!</b></p>


**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

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Signature



Date... 18/8/24

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<p><b>The prevention of public nuisance</b></p>	<p>With a proposed capacity of 93 people inside &amp; out this is certain to cause a noise nuisance to the residents of Coppice Hill, a historical part of Bradford-on-Avon</p>
<p><b>The prevention of crime and disorder</b></p>	<p>With the potential for 93 people to be consuming alcohol is likely to lead to disorder!</p>
<p><b>Public safety</b></p>	<p>The patio area should definitely not be allowed as people will sit on wall and spill onto Coppice Hill where there is no pavement on that side of road and vehicles pass within inches of that boundary wall - EXTREMELY DANGEROUS!!</p>

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The protection of children from harm	/

<p><b>The prevention of public nuisance</b></p>	<p>Coppice Hill (CH) historical houses are built onto the road, only some have a narrow pavement. Houses are single skin and single glazed with poor sound insulation. The narrow road amplifies and funnels sound. This activity will cause a noise nuisance. Some dwellings are only 5 metres away from the tables and will be unable to open windows because of the noise...</p>
<p><b>The prevention of crime and disorder</b></p>	<p>—</p>
<p><b>Public safety</b></p>	<p>CH is a narrow road with no pavement outside these premises. The high bar tables that have been fixed to the boundary walls will encourage people to stand in the road so "both sides" can be used. There will be increased pedestrian activity from the CH side entrance gate straight onto the road.</p>

continued on attached paper

**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

CH is not a suitable road/site for external drinking, eating and smoking.

The premises ie The Shambles main entrance should not have any outside catering after normal "Shambles" trading hours.



## The prevention of public nuisance objection continuation sheet

and smoking.

late evening noise (including cleaning up) will come out of the windows and doors on CH and the back alley.

There is a public documented history of public nuisance caused when there was a pub (with NO outside seating) at the bottom of CH.

### Display of notice

I do not believe the full consultation period has been observed.

I only saw the notice on 7 August on The Shambles and I walk that route every day.

A copy of the notice has not been displayed on Coppice Hill.

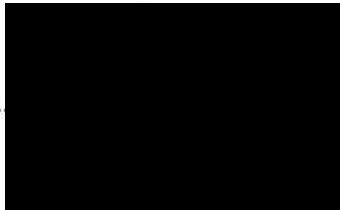
Two weeks is insufficient time to comment particularly when immediate neighbours are away during this holiday period.

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The protection of children from harm	See attached

<b>The prevention of public nuisance</b>	See attached
<b>The prevention of crime and disorder</b>	See attached
<b>Public safety</b>	See attached

**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

Site visit essential.

# WILTSHIRE COUNCIL LICENSING APPLICATION 5 THE SHAMBLES BRADFORD ON AVON

Please refer to attached submission -

We have the following observations regarding this application :-

Children's safety - no concern

Public nuisance - any outside gatherings cause noise, adding consumption of alcohol increases the volume.

Mainly for this reason, we consider this site is unsuitable for any outside licensed catering after normal shop trading hours.

In this area of Coppice Hill this would almost certainly cause noise nuisance to much of this narrow residential street.

Many residents are elderly, some live alone, and for years enjoyed a peaceful retreat in the town centre.

The more recent development of holiday lets will be affected by evening noise, however well mannered the customers. Those premises and their occupants will be exposed to noise, as many of their windows (often single glazed) are very close to the site.

Crime & Disorder - No serious concerns anticipated

Public Safety - Coppice Hill is narrow & will be easily affected by any extra pedestrian activity as there is no continuous pavement.

\*\*\*\*\*

Suggested Action -

Respect the heritage of this special conservation area with its listed buildings and the interests of the residents & many visitors who choose to stay here.

Restrict the alcohol licensing hours to avoid the likely noise nuisance.

A site visit would be useful to substantiate the concern of nearby residents.

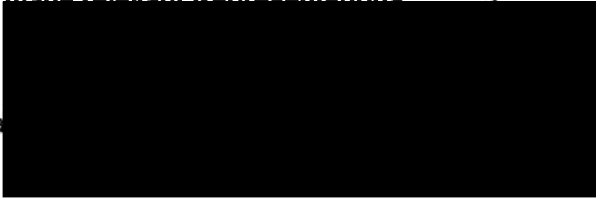


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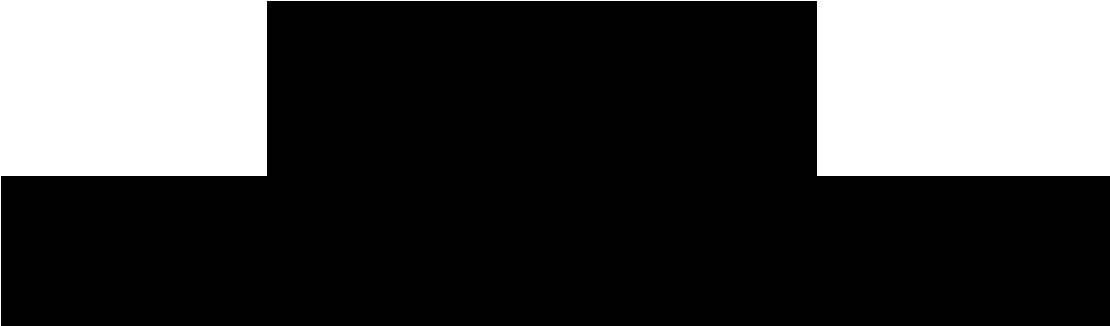
Date 17.8.2024

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Dear Sirs

**PR202407-509613 5 The Shambles, Bradford on Avon. BA15 1JS**

I wish to make the following comments regarding the above License application

**Historical**

Coppice Hill is a narrow 17<sup>th</sup> century street. Having resided here since 1971, I am very familiar with the problems arising from licenced premises affecting all residents of the street. From the former Kings Arms, immediately opposite this application premises, we have endured an infringement on our privacy and peace with excessive noise, drunken abuse, urination on the street and vehicles, and even customers laying in the street blocking vehicular access (I have much correspondence confirming this). I would not wish this to ever happen again. What measures would the applicant take to prevent a re-occurrence of this situation should an alcohol licence be awarded?

**The prevention of public nuisance**

The centre of Bradford on Avon is unique in that it acts as an amphitheatre. All noises and conversations at the bottom of Coppice Hill funnel up its entire length sounding even louder at the top and are clearly heard at all properties on it. This is exacerbated by the fact that most properties are listed and part of a conservation area, having single glazed windows.

On Monday night an external alarm went off at the application premises. Three residents went out separately in their nightclothes to ascertain from where the noise was emanating. One new resident commented that it sounded even louder at the top of Coppice Hill than at the actual premises!

The applicant is quoting a maximum capacity of 93 customers at any one time. With windows open and an outside patio area on Coppice Hill, any noise or conversations would be unbearable to all residents at the proposed prolonged hours. No amount of insulation will stop noise from funnelling through the tall buildings up Coppice Hill.

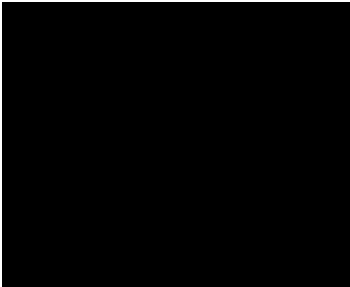
Application alcohol licence is for 8 am 'til 11 pm. I consider this to be both too early a start and too late a finish for alcohol consumption in a property so close to affected residents.

The applicants floor plans show only one toilet on the first floor. Can this be sufficient for a capacity of 93 customers at any one time, or will we as residents, be subjected to urination in the street once again?

Additionally, the floor plan shows outside seating for up to 16 in the Shambles. How can these be accommodated without blocking the Shambles? Additionally, this should be restricted to the normal opening hours of the other Shambles shops.

**Public safety**

The floor plans illustrate additional customer access and egress via a side access gate in Coppice Hill, next to an outside seating area (capacity 9). Coppice Hill is very narrow at this point, with no pavement on this side. In my 53 years' residency this gate has never been used other than for a few deliveries. This poses a safety hazard to anyone using it from the large number of vehicles continually accessing Coppice Hill. Additionally, what is to stop customers from standing in the street to drink and smoke?





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<p><b>The prevention of public nuisance</b></p>	<p>Sound naturally funnels up the hill and is clearly heard in the neighbouring houses as many of the houses are listed (as it is a conservation area) and have single glazing. When there was a pub at the bottom of the street, the noise was a constant nuisance and the pub did not even have outside seating.</p>
<p><b>The prevention of crime and disorder</b></p>	<p>Applying for an alcohol licence from 8:00 am until 11:00 pm is not encouraging responsible drinking. When there was a pub at the bottom of the street, there was often disorderly behaviour.</p>
<p><b>Public safety</b></p>	<p>There is no pavement at the bottom of Coppice Hill and the gate from the seated area opens directly onto the road. When there was a pub at the bottom of the street, enebriated people regularly blocked the street stopping cars from passing.</p>

**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

Limit outside seating to daytime, stopping at 6pm

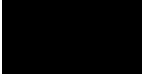
Stop customers from standing in the road and blocking the way for traffic/ pedestrians

Limit the hours that alcohol is served to lunchtimes and evenings

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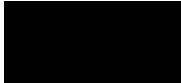
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28 August 2024

## Re 5 The Shambles Bradford on Avon BA15 1JS

Before I move on to my specific Representation, may I draw attention to the plans submitted in support of the Application for a Licence. With reference to the Ground Floor Plan, there is no reference to the Greengrocer currently on the corner of Coppice Hill and the Shambles and it appears as though that premises has been subsumed into No 5 The Shambles.

### **REPRESENTATION made as a private individual,**

#### Public Safety

The plan includes an entry/exit off Coppice Hill, also to be used as a Fire Exit. This leads directly onto the Hill at a point where there is no pavement on the Shambles side of the road, and a very narrow pavement opposite. This would be very dangerous in the event of having to evacuate all customers through this door because of a fire elsewhere in the premises.

In the last 2 years there has been a sharp increase in the volume of traffic up and down the Hill because of deliveries by online suppliers of groceries and other goods. In addition, quite often residents are held up at the foot of Coppice Hill because of deliveries to the Shambles and Silver Street. Customers going in and out of the cafe/shop by this door would add to the problems.

#### The Prevention of Public Nuisance

What provision is being made for the additional rubbish removal for a licensed cafe/shop which would seat more than 80 people at any one time? There have already been rats in the alleys off Coppice Hill, there is additional rubbish being collected from the Coppice Hill end of the Shambles and the rubbish bin at the Coppice end of the Shambles often overflows.

The granting of a Licence for Alcohol for 7 days a week from 8.00 a.m. to 11.00 p.m. with outside seating is likely to cause excess disturbance to local residents, particularly the proposed patio area on Coppice Hill. This area is presumably particularly attractive for smokers and vapers, and will probably attract more customers standing in the street. Noise already rises up the hill, illustrated by the building's alarm going off during the night earlier this week and three of us wandering out to see whether there was indeed a fire or burglary. Because this is a conservation area, even modest buildings are listed and there

is no chance of mitigating the noise by doubleglazing windows.

The Shambles is a pedestrian area and while it is very welcome and attractive to see people sitting outside in good weather, it is becoming increasingly difficult for families with pushchairs and, frankly, even local residents to walk through particularly at lunchtime. It would be impossible for disability scooters.

I notice that seating for 16 people in the Shambles itself spreads over the current Greengrocers' frontage. This would appear to make it impossible for him to display his wares or for customers to be served by him. Seating for an extra 16 people in the Shambles would also make walking through and access to other shops much more difficult. I do not think this is in the public interest.





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<b>Premises about which representation is being made</b>	FIG 5 The Shambles, Bradford on Avon BA15 1JS
<b>Your Name</b>	[REDACTED]
<b>Postal Address</b>	[REDACTED]
<b>Contact Telephone Number and Email address</b>	[REDACTED]
<b>Are you (please tick):</b>	
<ul style="list-style-type: none"> <li>• An individual?</li> <li>• A person who operates a business?</li> <li>• A person representing residents or businesses?</li> <li>• A member of the Relevant Licensing Authority (ie, elected Councillor of the Licensing Authority)?</li> </ul>	
<b>If you are representing residents or businesses who have asked you to represent them?</b>	An individual

Your Representation must relate to one of the four Licensing Objectives, which are detailed below. Please detail the evidence supporting your Representation and the reason for your Representation. If necessary, separate sheets may be used.

<b>LICENSING OBJECTIVES</b>	<b>EVIDENCE</b>
<b>The protection of children from harm</b>	

<p><b>The prevention of public nuisance</b></p>	<p>High levels of noise          We have single glazing as the buildings are listed so the noise will travel.          Increased flow of traffic on such a narrow road with visitors looking for parking.          Road being blocked for people with disabilities being offloaded</p>
<p><b>The prevention of crime and disorder</b></p>	<p>Hours are too long for a residential area.          We have no front gardens and could be placed in situations with people having too much to drink and becoming a nuisance</p>
<p><b>Public safety</b></p>	

People will exit thru Gate spilling onto a very narrow road with no pavement. This could lead to accidents as it's a sharp turning into Coppice Hill and with and it might be difficult to see someone stumbling onto the road

**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

I have no objection to the licence but it should be restricted to the Shambles And not Coppice Hill. This area should be kept for deliveries as previous But maybe I am unaware Of new rules. And as a fire exit.

If a hearing needs to be held to determine the Premises Licence Application, the Licensing Sub-committee will generally only be able to consider matters that have previously been disclosed. However, additional information in support of your Representation may be considered if all parties at the Hearing agree. We advise that you detail all matters that you wish to be considered on this initial Representation, attaching additional sheets if necessary.

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Signature....



.....

Date. 30.August 2024 ..

**Please return this form along with any additional sheets, by email to [publicprotectionnorth@wiltshire.gov.uk](mailto:publicprotectionnorth@wiltshire.gov.uk)**

Alternatively, if sending by mail, please return to:

The Licensing Officer  
Wiltshire Council  
Public Protection Services and Licensing  
County Hall  
Bythesea Road  
Trowbridge  
BA14 8JN

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<b>Premises about which representation is being made</b>	<b>5 The Shambles Bradford-on-Avon - BA15 1JS</b>
<b>Your Name</b>	[REDACTED]
<b>Postal Address</b>	[REDACTED]
<b>Contact Telephone Number and Email address</b>	[REDACTED]
<b>Are you (please tick):</b> <input checked="" type="checkbox"/> <ul style="list-style-type: none"> <li>• An individual?</li> <li>• A person who operates a business?</li> <li>• A person representing residents or businesses?</li> <li>• A member of the Relevant Licensing Authority (ie, elected Councillor of the Licensing Authority)?</li> </ul>	
<b>If you are representing residents or businesses who have asked you to represent them?</b>	

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LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	

<p><b>The prevention of public nuisance</b></p>	<p>The Licence makes no provision to 'Condition' the evening consumption of 'on-sales' and 'off-sales' alcohol at the proposed frontage external tables + seating (16 covers) and contiguous 'standing only' (19ppl) patio area of the Premises.</p> <p>- The need for a Condition is particularly applicable in this area where there is residential accommodation in the immediate proximity of the premises – and which, itself, is located in a 'narrow street canyon' of listed buildings in a Conservation Area where noise is considerably echoed and amplified.</p> <p>Prior to the closure of The Bear Public House (50 metres away), the local area had suffered a great deal of anti-social behaviour that resulted from consumption of alcohol outside, within the courtyard and nearby to the premises. The anti-social behaviour was having an adverse effect upon nearby residents due to increased level of noise, disturbance and littering. Communal and secluded areas (courtyard entrances, alley ways and doorways) were being used as a gathering point for people to drink, deal, urinate and engage in noisy anti-social behaviour.</p> <p>Serious concerns regarding the Application in its present form are raised as to how a Licence to feature external seating would not contribute to ASB in the area.</p>
<p><b>The prevention of crime and disorder</b></p> <hr/> <p><b>Public safety</b></p>	

**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

**Consideration should be given to the potential steps which could be taken to reduce the risk of external noise nuisance occurring after 8pm.**

**This would involve the closure of the outside frontage area seating/tables by 8pm. These would necessitate alcohol consumption and dining to be entertained within the Premises, internally, only.**

**[Please note:**

**it is also noted that the Applicant/s trade experience is as both a day-time Café proprietor – (in a 'pastoral' non urban locale - where noise management is not an issue) ...**

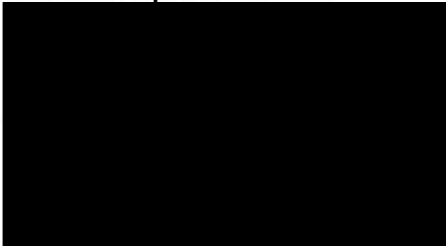
**... and also as a 'select' Restaurant /Bar proprietor (where no external seating is provided - but where noise from smokers and departing patrons has had, historically, an adverse effect on nearby residents in a similar 'narrow street canyon') ].**

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Signature.....



**01.09.2024**  
Date.....

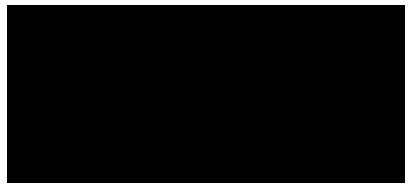
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1<sup>st</sup> September 2024

Dear Sir/Madam

**PR202407-509613 Premise Licence Application - Fig, 5 The Shambles, Bradford on Avon, BA15 1JS**

I am a resident in the locale.

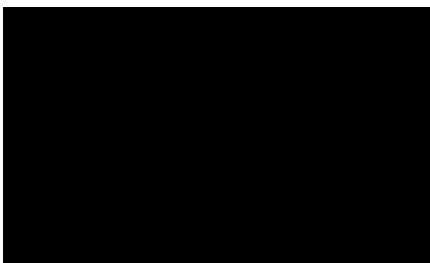
I would like to make representation to suggest modifications to the proposed operating plan - in short, to make recommendation for Conditions to be attached to the Licence to make the Application acceptable in the eyes of local residents.

Whilst the Premises deserves commercial success, local resident experience has shown that some of the proposed aspects of the premises are at issue - and consideration for the residential dwellings adjacent and within the immediate locale has been overlooked.

At that location – fundamentally a ‘narrow street canyon’ – and one profoundly subject to sound reflection from the building facades which echo with unwanted sound - it is difficult to envisage external (evening) hospitality being provided without the neighbouring residential dwellings experiencing some impact - and it is appropriate that the licensing authority take steps and apply Conditions (*e.g. pavement licence and conditions prohibiting use after 8pm*) to prevent public nuisance from occurring.

I am attaching, herewith, the pro-forma, as requested by Wiltshire Council.

Yours Faithfully,





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Premises about which representation is being made	FIG, 5 THE SHAMBLES, BAIS IJS
Your Name	[REDACTED]
Postal Address	[REDACTED]
Contact Telephone Number and Email address	[REDACTED]
Are you (please tick):	
<ul style="list-style-type: none"> <li>• An individual? <input checked="" type="checkbox"/></li> <li>• A person who operates a business?</li> <li>• A person representing residents or businesses?</li> <li>• A member of the Relevant Licensing Authority (ie, elected Councillor of the Licensing Authority)?</li> </ul>	
If you are representing residents or businesses who have asked you to represent them?	<input type="checkbox"/>

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LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	<input type="checkbox"/>



<p><b>The prevention of public nuisance</b></p>	<p>Re: OUTSIDE SEATING IN COPPICE HILL. PREVIOUS EXPERIENCE OF KINGS ARMS / SPRAT + CARROT IS THAT NOISE AMPLIFIES GREATLY UPSTREET (Acoustic tunnel effect) + can be EXTREMELY DISRUPTIVE</p>
<p><b>The prevention of crime and disorder</b></p>	<p>/</p>
<p><b>Public safety</b></p>	<p>EXTERIOR SEATING / DRINKING IN COPPICE HILL: PEOPLE DRINKING (+ SMOKING) IN THE STREET MAY BE POTENTIALLY DANGEROUS</p>

**Please list below any suggested actions that you feel the applicant could take to address your concerns:**

We have no problem with interior drinking within licensing hours, only with the potential rowdiness late at night. (Noise.)

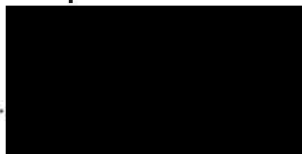
9 covers in coppice hill would seem to be inviting standing drinking. Even regular voices carry and amplify in this setting. Previous pubs that encouraged exterior drinking caused a disturbance that necessitated police involvement in the past.

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Signature.....



Date.....

21/8/24

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